

# **DYERSBURG 2010 FLOOD**

## **Recovery and Clean Up Procedures**

Mayor John Holden and City of Dyersburg wants to make sure that our community understands that health and safety issues are a top priority during the flood disaster recovery and clean up process. We are working with all of our City Departments to ensure that we are providing an organized team effort to quickly restore services to businesses and homes, while ensuring the safety and health of those in the damage area.

We have established the following guidelines that will be used during the recovery and clean up process:

- Once the water has receded from the property and access roads, the recovery and clean up process will begin. Access to the homes and business will be restricted. An ACCESS PASS is required. An office has been set up in Dyersburg Mall to credential those business owners, renters, home owners and contractors who will need access to property in the damage area. This office will be open Friday May 7<sup>th</sup> and Saturday May 8<sup>th</sup> from 8A to 4P. The office will re-open on Monday May 10<sup>th</sup> through Friday May 14<sup>th</sup>, 8A to 4P. To be credentialed and receive a pass you must provide the following forms of identification:
  - A driver's license or social security card, or other form of valid State or Federal identification to prove your identity.
  - Proof that you are a business owner or renter in the damage area. Documentation such as rent receipt, utility bills, deeds, etc, may be used.
  - If you are a contractor, you will need a valid business license
  - Business owners must provide a list of employees names who will need an access pass.
- At this time only business owners are being allowed to inspect or remove items from their property via a boat, if the property is accessible and safe. You must first report to the entry control point on South Main at Highway 51 for authorization. Vehicles will not be allowed on any road that is covered with water. Access is permitted only during the hours of 7A and 7P.
- Electric service is being restored to those buildings and homes that were not affected by flood water. You can occupy the building only if the water has receded from the property and access road.
- Buildings or homes will not be approved for occupancy until:
  - Water has receded from the building and access right of way.
  - Building has been inspected by Dyersburg Electric and Dyersburg Building Codes.
- Persons with damage are encouraged to call FEMA Disaster Assistance Hotline (800.621.3362) to begin the application process; you can also register at [disasterassistance.gov](http://disasterassistance.gov). FEMA is expected to be in Dyersburg the week of May 10<sup>th</sup>. Their office will be set up in the Dyersburg Mall.
- Citizen Hotline: Public should call 311 or 731-285-4019 to gain information about services provided or information about the recovery process for the flooded areas in Dyersburg.

## HEALTH AND SAFETY CONCERNS

- We ask that everyone, who has returned to the damage area to make sure that they observe the following safety guidelines:
  - Any injury that results in a skin cut or puncture should be treated immediately. You should report to your Doctor and get a Tetanus shot. We **STRONGLY** suggest that you get a Tetanus shot before you entry the damage area.
  - Wash hands before you eat
  - Wear rubber boots, gloves and goggles during the clean up of affected areas.
  - Stay out of the flood water
  - Do not drink, cook, wash dishes or bathe in flood water
  - Wash all items that have come in contact with the floodwater
  - Clean and sanitize all hard surfaces
  - Throw away those items that have come into contact with flood water that cannot be cleaned or sanitized
  - Floodwater contains bacteria that can be hazardous to your health. Wash boots, clothing, and any things that has come into contact with the flood water.
  - Clean up any mold growth and fix any water problems