

City of Dyersburg Sanitation

Automated Rollout Container Policy

- The city will provide one rollout container to each customer for the collection of household refuse/garbage. Customers who regularly exceed the capacity of a single container will be required to lease one or more additional containers. Refuse/garbage must be in container with the lid closed. Refuse/garbage on the ground, even if bagged, is not allowed and will not be picked up.
- Each rollout container is the property of the city and shall remain at the service location address to which it has been assigned by the city.
- Please place rollout container by the curb at least three feet from the street, mailboxes, power poles, trees, vehicles, etc.
- Rollout containers shall be placed at the pickup location by 6 a.m. on the day of collection but no earlier than 5 p.m. on the day before. As soon as practical after container has been emptied but no later than 7 p.m. on the day of collection, the container shall be moved by the service customer away from the street to the container storage location at the side or rear of property.
- All refuse/garbage must be drained of all liquids and wrapped in plastic or other equivalent material prior to placing it in rollout container. Please do not place bags on top of the closed containers. All garbage shall be bagged for sanitary and health reasons. The containers can be maintained by the service customer in a clean and sanitary manner by thoroughly washing or any other method as often as necessary to prevent the breeding of flies and the occurrences of offensive odors.
- Construction waste, yard debris, etc. are prohibited from being placed in rollout containers. Rollout containers are for household refuse/garbage only.
- A container that is damaged, destroyed, or stolen through neglect, improper use or abuse of the customer shall be replaced by the city at the expense of the property owner. If a container is damaged through normal use or wear and tear it shall be repaired or replaced by the city at no charge to the customer. Call the Solid Waste Department at (731-288-2584) or City Hall (731-288-7604) to report damaged containers.
- No markings shall be placed on a container except as may be authorized by the City.
- It shall be unlawful for any person to upset, tamper, vandalize, scavenge, or otherwise disturb a rollout container or the contents thereof.

If you have a disability that prevents you from taking your container to the street, please contact the Solid Waste Department at (731-288-2584) or City Hall (731-288-7604). A physician's statement verifying your disability will be required. Once this is confirmed, the city will provide service for collection and return of your container to storage location. NOTE: If someone lives at service location address that is not disabled, this service cannot be provided. Disability pertains to all occupants.